



# Sue Mann

## Empowering Partner to Organizations



From being the sole female head of a top-rated South African diplomatic mission in the Middle East, to being hired in as an “innovative change agent”, Sue partners with organizations to empower their **people and teams to rise and thrive in challenging times & difficult situations.**

Sue's 30-year career is characterized by **high-stakes situations and turnarounds.** During the second Palestinian intifada, she led South Africa’s diplomatic mission in Palestine to a top 5 ranking out of 92 missions globally, while ensuring staff safety. She has been instrumental in turning around failing operations, executed contract work-outs, and implemented financial and other restructuring strategies. She established the project management office for a first-of-its kind "utility of the future" smart grid project.

In her professional and personal journey Sue has navigated through significant losses to experience “post traumatic growth.” She has learned how to hone her impact from being perceived as abrasive to being acknowledged for her resilience, courage, and compassion. She has taken fire—literally and metaphorically. She leverages all of these experiences to contribute meaningfully to others and her broader purpose, and to speak “truth to power” to address problematic leadership styles.\*

As an empowering partner to organizations she has, among other outcomes, facilitated organizational healing following instances of disruptive leadership that impacted culture and morale; restored trust and respect in relationships strained by conflict; and guided leaders at risk of derailing, to being praised for their leadership abilities. She has revitalized teams and individuals at risk of burnout and disengagement, fostering resilience and renewed engagement.

Sue’s services include individual executive and leadership coaching; group and team programs; and trainings and workshops. Specialty services include: transitions, resilience, conflict, and abrasive leaders.

### Credentials

- MBA & MMH, Cornell University
- Quantum Endeavour Inpowered Corporate Coach & Onboarding Coach
- Professional Certified Coach, ICF
- Board Certified Coach - Executive, Corporate, Business, CCE
- Certified Positive Intelligence Coach, Positive Intelligence
- Certified Community Model Resiliency Teacher, Trauma Resource Institute
- Member - Boss Whispering Institute
- Published author

\* All of this is weaved into Sue’s novel, *On the Road to Jericho*

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We settled our legal process yesterday. Sue was a key person to the leadership team and the company as a whole through this process. Sue stood with us and gave us skills at a critical time when we needed them.  
**Managing Partner, Consulting Firm**”

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Sue’s coaching is graceful and fluid. Her comfort with silence, her spaciousness, and her artful, powerful presence were truly a gift. I could be open, vulnerable and very truthful. With Sue I was able to work through significant blocks and struggles. **Maureen Caley-Verdonk**”